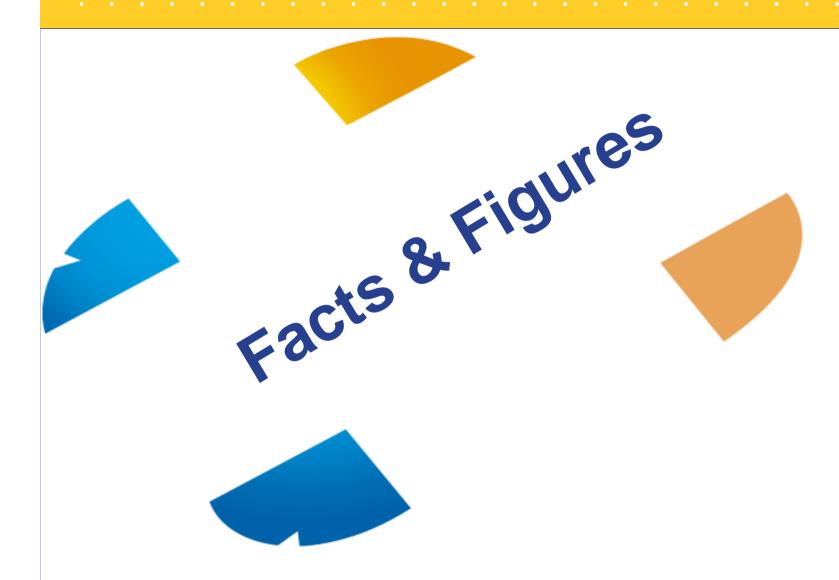
ANWB Camping Hans Pijnenburg, hpijnenburg@anwb.nl









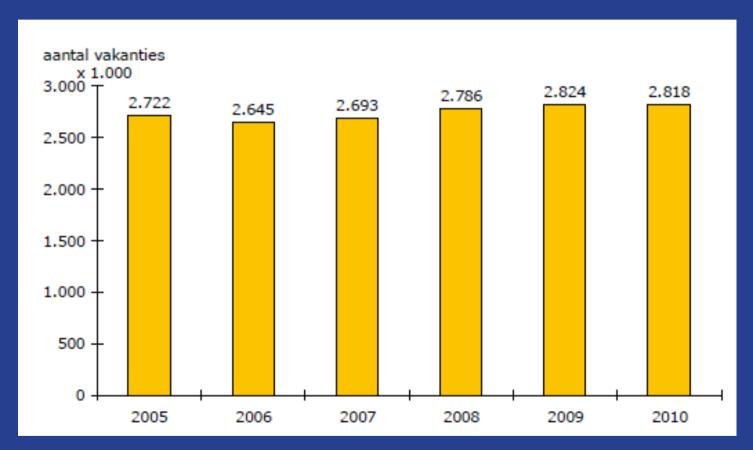






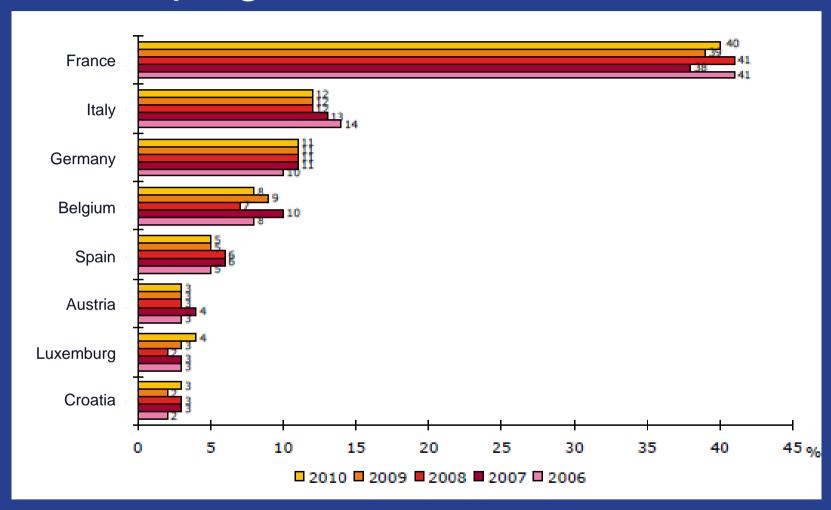


Development foreign camping holidays from Netherlands 2005 -2010





Camping destinations 2006 - 2010

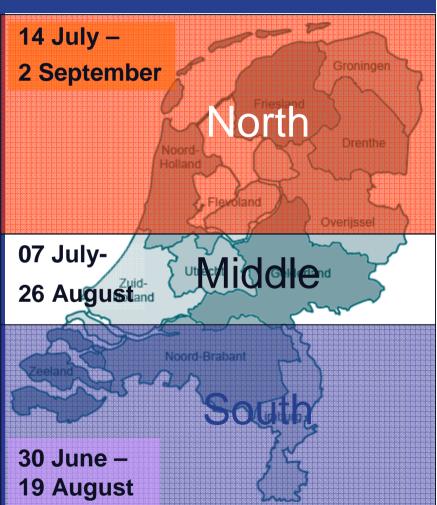




School holidays NL 2012

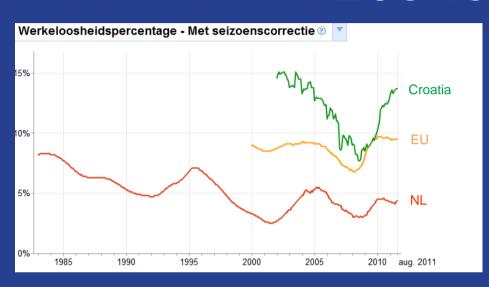
Region	Camping Holidays %
Amsterdam – Rotterdam – The Hague	12%
Other region West	29%
North	12%
East	25%
South	22%

School holidays 2012	Date	Region	Schooltype
Spring holiday	28 april until 6 may	All regions	po & vo
Summer holiday	30 June until 12 August	South	ро
	30 June until 19 August	South	VO
Summer holiday	7 July until 19 August	Mid	ро
	7 July until 26 August	Mid	VO
Summer holiday	21 July until 2 September	North	ро
	14 July until 2 September	North	VO





Economics



2011 Netherlands

- Unemployment rate about 4,5%
- Economic growth 1,9% ???

Expectations 2012 Netherlands

- People are pessimistic about the world economy and their situation in 2012
- Budget cuts by the government will harm the level of consumer expenses
- Campers will probably wait longer in booking their holiday
- Budgetcosts on holiday: spend less and stay closer to home
- Dutch campers will not easily skip their summer holiday



Trends & facts in camping

- Camping is still very popular; going on holiday is a basic need for people
- Caravan sales have dropped
- Tent sales have increased
- Camper cars (RV) become more popular (but still relatively small in NL)
- Rental accommodation on campsites are popular
- May holiday is very popular
- A lot of campers are always online
- A camper wants tailor made advice in selecting a campsite

A camper does not like the stress of searching for a campsite



Threads & Chances

- The effects of world economy
 - Fuel costs and toll (From Netherlands to Croatia about £400
- Negative input of campers on online review sites
- + Keep improving the quality of your campsite facilities
- + Improve the hospitality of your staff
- + Listen to your customers advice and critics
- + Keep promoting Croatia as a camping destination:

 sun beach landscape food cultural heritage events &
 active holiday



ANWB's ambitions

- Being the stongest player on the Dutch market for 'unorganised' camping holidays
- Giving added value for both campers and campsites









1.000.000 cards in 2012

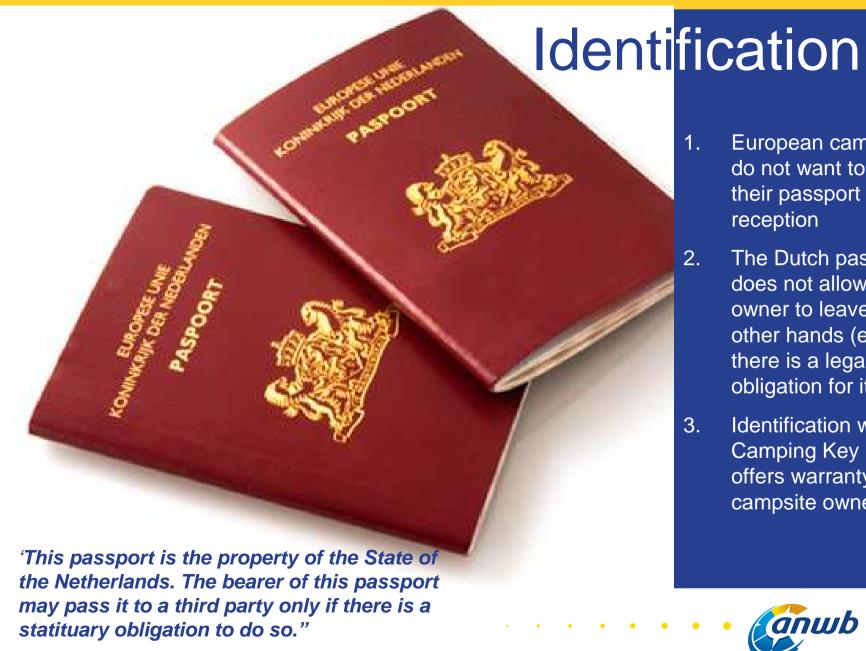
ANWB, ADAC and more clubs

Identification – liability insurance –
 compensation for non-paying card holders –
 discounts & benefits – reservation system

Discount programme with no additional costs or obligations for campsites

Camping Key Europe is a security for campsites if accepted as identification





European campers do not want to leave their passport at the reception

The Dutch passport does not allow the owner to leave it in other hands (except if there is a legal obligation for it)

Identification with Camping Key Europe offers warranty for campsite owners



Campsite reservation system (campers)

- Part of a portal with inspected campsites
- Biggest choice in Europe (from luxurious campsite resorts to small municipal campsites)
- Biggest overview on availabitily in Europe
- The ANWB follows the reservations



Campsite reservation system (campsites)

- Being found on availability
- 10% commission, no cure no pay
- 1 contract for Alan Rogers + Caravan
 Club, the AA, Pasar, TCS and ANWB
- Campsite is in charge: no allotment and the customer remains campsite's customer







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Campite reservation system and Croatia

- Fastest growing market
- The number 1 and 11 in turnover are already Croation

anwl

Need for much more Croatian campsites









Conclusions

- Big opportunities for Croatia
- The ANWB can help you to improve the image of Croatia
- The ANWB can help you to reach your public: Reservations and CKE discount programme
- And,
 If you are already in the reservation system: update your planning, photos and prices

